
TERMS & CONDITIONS

- (1) All prices FOB San Antonio, Texas.
- (2) All prices are subject to change without notice.
- (3) Ardee Lighting/USA reserves the right to accept or refuse orders.
- (4) Shipments by UPS or best carrier unless otherwise specified by customer.
- (5) No minimum order requirement. A service charge of \$5.00 will be added to the freight on orders under \$100.00.
- (6) Return Merchandise Policy: All return requests must be submitted in writing for an RGA (Return Goods Authorization). Merchandise will NOT be accepted in factory without an RGA #. Merchandise will only be accepted within 30 days of invoice date. All merchandise subject to a 30% re-stocking charge.
- (7) Customer cannot cancel orders without written notice to Ardee Lighting/USA. Notice must be received before shipment of order. No returns on custom items including Klikstrip cut to custom sizes. No cancellation on undelivered custom items if production has commenced.
- (8) All damages and/or shortages must be reported to Ardee Lighting/USA within 48 hours of delivery.
- (9) 50% Deposit required on custom orders.

LIMITED WARRANTY

ARDEE LIGHTING/USA ("ARDEE") warrants its products against defects in materials or workmanship and will, at its sole option, repair or replace products it finds to be defective for a period of one year following the date of initial sale.

This warranty does not guarantee light bulbs for any amount of time. This warranty does not cover low-voltage products powered by any low-voltage power source not supplied by Ardee. This warranty does not cover products operated on dimmed circuits operated by dimming equipment not supplied by Ardee. This warranty does not cover damage or failure due to acts of God, accident, misuse, abuse, abnormal usage, faulty installation, negligence or modifications made by other than Ardee.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. THIS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARDEE. EXCEPT AS TO THE WARRANTY AS DEFINED ABOVE THERE ARE NO UNDERSTANDINGS, PROMISES, AGREEMENTS, GUARANTEES OR WARRANTIES EXPRESSED OR IMPLIED. ARDEE WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF, OR INABILITY TO USE, THE PRODUCTS SOLD UNDER THIS WARRANTY. THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Proof of purchase in the form of an invoice which is evidence that the products are within the warranty period must be presented to obtain warranty service. For warranty service, contact:

ARDEE LIGHTING/USA
ARDEE INTERNATIONAL

CORPORATE & SALES OFFICE

Post Office Box 370375 • Miami, Florida 33137

Telephone 305/531-7978 / Telefax 305/532-6800