

BL Innovative Lighting Terms Policy

ALL NEW orders shipped - COD CASH, MONEY ORDER OR CERTIFIED CHEQUE

ESTABLISHING CREDIT: All new customers' orders must be prepaid or COD. After establishing a purchase history as a repeat customer you may apply for credit. Credit terms are net 30 days.

In the event *ANY* account exceeds forty-five (45) days, they will be changed on a prepay/COD basis for all *FUTURE ORDERS*. *FAILURE TO PAY AS AGREED* on the due date will result in a *FINANCE CHARGE OF 2.50%* per month until paid.

FREIGHT POLICY: Freight is prepaid for all orders with a net value of \$1,800 or \$2,000 to Canada or the United States respectively by B.L.'s preferred courier and service.

RUSH ORDERS: Rush orders may be subject to a 10% premium plus any applicable freight charges.

RETURNED POLICY : *NO UNAUTHORIZED RETURNS* will be accepted. Please phone for return authorization. All returns must be accompanied by the return authorization. All returns subject to a 30% restocking charge. *CUSTOM CUT LIGHTING IS NOT RETURNABLE*. All returns must have a copy of the original invoice. Broken bulbs and pulled/cut wires are not covered under warranty and are therefore not eligible for return or refund.

DAMAGE OR SHORTAGE: In the event your shipment has been damaged in transit, or after inventory you discover a shortage. Either damage or shortage must be reported to our office with 5 days of the receipt of your order. *NO DAMAGE OR SHORTAGE CLAIMS WILL BE ALLOWED AFTER 5 DAYS RECEIPT OF ORDER*.

LIMITED WARRANTY AND RESPONSIBILITY: B.L. INNOVATIVE SIGNS & LIGHTING warrants OUR products for 90 days with proof of purchase. B.L. INNOVATIVE SIGNS & LIGHTING shall have no liability whatsoever in any event for payment of incidental or consequential damage, including, without limitations, installation costs and damages for personal injury and property. These products may represent a possible shock or fire hazard if improperly installed or altered in any way. This warranty does not apply to any product which has been improperly installed in accordance with current local codes and or the appropriate ELECTRICAL CODE governing the region.

GUARANTEE: B.L. INNOVATIVE SIGNS & LIGHTING guarantees to the original BUYER that it will repair or , at its option replace any of its products that are found to have been defective under normal use within *90 DAYS FROM THE DATE OF PURCHASE*. B.L. INNOVATIVE SIGNS & LIGHTING will not be liable under any circumstances to BUYER or to any other person if the goods or parts thereof have been (A.) repaired or altered outside B.L. INNOVATIVE SIGNS & LIGHTING by a third person (B.) misused or neglected (C.) used for a purpose not intended or in a manner contrary to accepted normal commercial use or to B.L. INNOVATIVE SIGNS & LIGHTING instructions. Unless otherwise specially stated in writing by B.L. INNOVATIVE SIGNS & LIGHTING, no warranty is made regarding, bulbs and ropelights.

Terms are subject to change without notice.