

LIST PRICE BULLETIN

Terms & Conditions
Effective June 1st, 2009

Standard Terms

- Net 30 days for credit approved orders. Major credit cards acceptable with 3% handling charge.
- A 2% interest per month will be added to all outstanding balance beyond approval terms.
- \$30.00 bounced check fee will apply for each overdraft transaction.
- To eliminate confusion, verbal orders are NOT accepted

Shipping

- All shipments FOB, Santa Fe Springs, CA
- Full freight allowed on orders shipped within the continental U.S., totaling \$6,000.00 list price or more, applicable only for ground shipments.
- Orders including items not currently in stock will ship as partial unless otherwise specified.
- All claims for loss, damage or shortage must be made within 2 weeks after delivery.

Returns

- No return will be accepted for credit without prior approval by Prima Lighting Corp. in writing. To eliminate confusion, verbal RGA's will not be accepted. Please fax all requests with original invoice to obtain an RGA number.
- All returns for credit are subject to inspection and must be in original factory package.
- All returns to be made freight prepaid to location designated on return authorization.
- All returns will be subject to a minimum of 25 % restocking charge for stock items; 35% for assembly items.
- No refunds will be made against credits.
- No returns will be accepted that are freight collect.
- Products may be returned only after an RGA number has been issued to the customer. All products must be returned in sellable condition, indicating RGA# on the carton, within 30 days for proper credit issuing.
- Custom or modified product may not be returned.

Minimum Charge Order

- There is no minimum order, however there is a \$15.00 minimum handling charge on all orders less than \$200.00 list price.

Full Replacement Guarantee

- Prima Lighting Corp. warrants all products manufactured by Prima Lighting Corp. to be free defects in material under normal use for a period of one year after the date of original purchase, except all LED related products are three years after the date of original purchase.
- Prima Lighting Corp. will repair or replace any product upon confirmation of a defect or failure. At our discretion we will repair or replace the item.
- Prima Lighting will not provide warranty to the customer if Prima transformers are not used.
- In no event shall Prima Lighting's obligation under this warranty extend beyond the initial cost of the products and accordingly any consequential damages or labor costs arising out of a defect are expressly excluded. No charge backs or charges for labor or materials will be honored without Prima Lighting prior written consent.
- All products must be installed and/or used in accordance with applicable National or Local Electric Codes; Prima Lighting Corp. will not repair or replace products damaged by improper use or faulty installations.
- Prima Lighting Corp. will ship lamp as specified in the catalog. Lamps are complimentary, thus Prima Lighting Corp. will not offer free replacement, nor will issue any credit for lamps. However, customers may purchase lamps from Prima Lighting Corp. and receive standard lamp warranty.
- Prima Lighting Corp. does not guarantee the availability of any item listed and reserves the right to discontinue or change the technical or design specifications of its products at any time without notice.

All inquiries are welcomed and estimates on custom orders can be provided if detailed drawings are supplied.

Please fax orders to (562)407-3069
E-mail to sales@primalighting.com
Please call toll free with any questions (866)885-4915
