

# Warranty Information

## “One Call” Warranty

Venture’s “One Call” limited warranty program is first in the industry in its comprehensive system coverage. It doubles the warranty period on lamps and ballasts purchased and installed as part of the Uni-Form® pulse start system. Since Venture designs and manufactures the lamps and ballasts, customers who purchase a complete system need to make only “one call” to receive full service on any component from Venture’s team of technical experts. This means no finger pointing; one source, one call to 1-800-451-2606 for service. Technical assistants will answer all your questions..

### Warranty Activation/Service Claims – You Must Register

To activate the One Call warranty, Venture must receive a completed registration form within 30 days after installation of the Uni-Form pulse start system. You may complete the registration form on Venture’s web site at [www.venturelighting.com](http://www.venturelighting.com) or call our toll-free number to have the form sent to you. Venture will send an acknowledgment for each registration received. For information, service, technical assistance or replacement claims, call the One Call toll-free number at 1-800-451-2606. If a lamp or ballast in the Uni-Form pulse start system fails to operate within the warranty period (based on a maximum 5000hrs./yr operation and normal mortality), Venture will provide a free replacement. No reimbursement for labor is made for lamp or ballast replacement.

### Warranty Terms And Conditions

Venture’s One Call warranty covers lamps and ballasts purchased and installed together as a Uni-Form pulse start system. The installation must be operated under proper environmental conditions and in accordance with current National Electrical Code, Underwriters Laboratory and ANSI specifications. This warranty will be voided if conditions demonstrate abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions, excessive switching cycles or operating hours or improper lamp or ballast installation. The lamp warranty will be voided if Venture® lamps are replaced with any other manufacturer’s lamps. The entire warranty will be voided if Venture ballasts are replaced with any other manufacturer’s ballasts.

**(800) 451-2606**

**or (440) 248-3510**

Fax (440) 349-7771

32000 Aurora Road

Solon, Ohio 44139 USA

[www.venturelighting.com](http://www.venturelighting.com)

E-mail: [venture@adlt.com](mailto:venture@adlt.com)

### Product Replacement/liability Limits

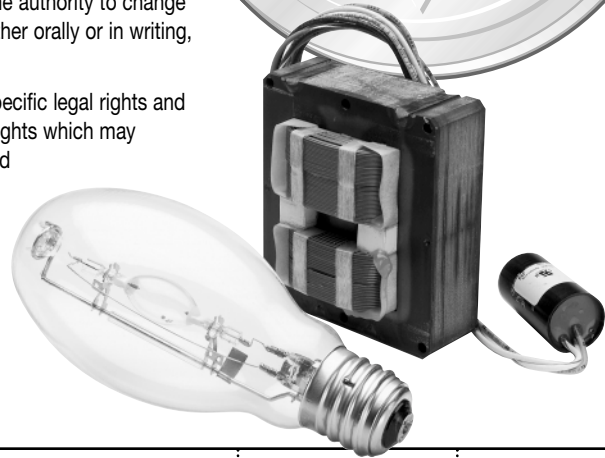
The foregoing warranty shall be the sole and exclusive remedy of the purchaser and Venture’s sole and exclusive remedy to the purchaser. **NO WARRANTY OF FITNESS FOR ANY SPECIFIC OR PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. NO OTHER WARRANTY APPLIES.**

Venture will not, under any circumstance, whether as a result of breach of contract or warranty tort, or otherwise, be liable for any costs or damages, including lost profits or revenues, incidental, special or consequential damages.

Venture reserves the right to examine all failed lamps and ballasts purchased as part of a Uni-Form pulse start system.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. No distributor, salesperson, dealer, retailer or other representative has the authority to change or modify this warranty, either orally or in writing, in any respect.

This warranty gives you specific legal rights and you may also have other rights which may vary from state to state and province to province.



Ballasts/Lamps	Lamp Type	Standard Warranty Period	One Call System Warranty
	300, 310, 320, 340, 350, 375, 400, 440, 450		One Year
150, 175, 200, 250		One Year	Two Years
50, 70, 100, 125		One Year	One Year
875		One Year	Two Years
Magnetic Ballasts		Two Years	Five Years
Electronic Ballasts		Two Years	Three Years

**UNI-FORM®**  
PULSE START METAL HALIDE LIGHTING SYSTEMS

**VENTURE®**  
**LIGHTING**  
An Advanced Lighting Technologies Company



**UNI-FORM<sup>®</sup>**  
 PULSE START METAL HALIDE LIGHTING SYSTEMS



# “One Call” System Warranty Registration

To receive warranty service, register any installation featuring Uni-Form<sup>®</sup> pulse start systems. Warranty coverage begins on the date of installation. Call 1-800-451-2606 with any questions.

**Complete and Return To:**  
**Venture Lighting International, Inc.**  
 32000 Aurora Road  
 Solon, Ohio 44139

**Complete and Fax To:**  
**Venture Lighting International, Inc.**  
 1-800-451-2605

Rep Agency: \_\_\_\_\_  
 Contact: \_\_\_\_\_

Distributor: \_\_\_\_\_  
 Contact: \_\_\_\_\_

## Installation Information

Today's Date: \_\_\_\_\_

**Job Name:** \_\_\_\_\_

**Location Name:** \_\_\_\_\_ Installation Date: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_

## Description and Product # (as shown on product packaging)

Fixture Type	Manufacturer	Qty	Lamp Product #	Lamp Description	Ballast Product #	Ballast Description
C	Brite Lite Mfg	126	MP 350W/CN/PS	350W, coated, open rated	V90U7521C	350W Opti-Wave

(Optional) Restrike Controls Product Number \_\_\_\_\_ Quantity \_\_\_\_\_

Fixture Description and Item#: \_\_\_\_\_

Note: Must include Venture<sup>®</sup> lamps and ballasts purchased together as a system to qualify. Sales order from distributor and invoice from fixture manufacturer, if new fixture is involved, must accompany this form to validate the system warranty.

Note: This form must be completed and returned to Venture within 30 days of installation.