

Tivoli, LLC
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Warranty Terms & Conditions

July 15, 2010

Tivoli, LLC will replace or repair, at its option, any part found defective within (1-3) years from the date of the invoice (See the warranty sheet for specific warranties). This warranty does not include lamps, transformers, and parts not of Tivoli, LLC own manufacture that is subject to their standard manufacturer's guarantee. **There shall be no responsibility for installation or replacement labor or any other contingent responsibility.** Tivoli, LLC reserves the right to deny the warranty on any product altered, improperly installed, or installed in an application for which it is not intended. No person, agent, representative or dealer is authorized to give any warranties on behalf of the company.

Tivoli, LLC products are designed and engineered to high quality standards in accordance with the requirements of the Underwriters Laboratories and the Canadian Standards Association. Some items may not conform to local codes. Tivoli, LLC will not accept any responsibility, claims, exchanges or other liabilities resulting in an installation/purchase that does not meet local codes.

Warranty is based on LED lumen depreciation LM80 standards. Pre-mature failure is defined as the average point when 50% of white LED's have degraded over 30% of their original lumen output. Color LED's pre-mature failure is defined as the average point when 50% of color LED's have degraded over 50% of their original lumen output. LED failure due to improper installation or application is not covered by warranty. Consult factory with any concerns.



Tivoli Warranties

August 15, 2010

FIXTURES	WARRANTY IN YEARS
Accessories, Extrusions, Lamps & Transformers	1
Covelum Designer Series LED Whites	3
Covelum Designer Series LED Colors	3
Covelum LED	3
Covelum LED Outdoor	3
Covelum Xenon	1
Platinum Cove LED	3
Illumiline 2020	3
Illumiline LED Light Tubing	3
Fastube	3
360° LED Fastube	3
Tivalume	3
Versiline LED Tube	3
TivoFlex Lighting	1*
TivoFlex Lighting Warm White	1*
Colorwash	1
Beacon LED Wall Light	3
Starlite Panels LED	3
Twilight LED	3
Litesphere LED	3
Litesphere Xenon	1
TivoTape LED Static Indoor	3
TivoTape HP LED Static Indoor	3
TivoTape RGB Indoor	3
TivoTape LED Static Outdoor	3
TivoTape RGB Outdoor	3
Architectural Channel Series LS	3
Architectural Channel Series MB	3
Architectural Channel Series MR	3
Architectural Channel Series WB	3
Architectural Channel Series CD	3
Tivolites	3
Tivolites LED Decorative Multi-LED	3
TivoLED Decorative Series	3
TivoLED PAR	3
TivoLED ML	3
Architectural Step Lighting	3
Softstep II LED	3
Softstep II Platinum	3
Lumitred II 360° Step Lighting	3
Usher Wall Light Platinum	3
Fantasma Wall Light Platinum	3
Soft Aisle Platinum	3
Usher Seat Light Platinum	3
Fantasma Seat Light Platinum	3
Fantasma Rail Light Platinum	3
Beacon Seat Light	3
Versiline Seat Light	3
Monogram LED Seat Row Indicator	3
Monogram LED Surface Row Indicator	3

***18 month extended warranty available with certified installations**