



ONE YEAR LIMITED HARDWARE WARRANTY

OptoLum, Inc. warrants its products, if properly used and installed, will be free from defects in materials and workmanship and will substantially conform to OptoLum's publicly available specifications for a period of one (1) year after the date the product was purchased by the end user. If the product fails during the warranty period, purchaser's remedy under this limited warranty shall be at OptoLum's sole election:

- Repair the product by means of hardware and/or software or
- Replace the product with another product or
- If OptoLum is unable to repair or replace the particular product, refund the then current value of the product.

This limited warranty does not cover damages due to external causes, including, but not limited to, accident, problems with electrical power, usage not in accordance with product instructions, misuse, neglect, modification, repair, improper installation, or improper testing. OptoLum is not responsible for indirect, incidental, or consequential damages resulting from any breach of warranty or under any other legal theory including, but not limited to, lost profits, downtime, goodwill, damage to or replacement of equipment and property. To obtain warranty service, you may contact your distributor in accordance with its instructions, or you may contact OptoLum. To request warranty service you should call OptoLum during the warranty period. Proof of purchase is required. When calling within warranty, please provide:

- 1) Your name, shipping address, and telephone number
- 2) A description of the model
- 3) An explanation of the problem

A Return Authorization (RA) number & ship-to address will be provided to send the product back. The warranty and remedies set forth above are exclusive and in lieu of all others, whether oral or written, express or implied. OptoLum specifically disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. No OptoLum distributor, dealer, agent or employee is authorized to make any modification, extension, or addition to this warranty. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

Unless modified in writing signed by both OptoLum and Purchaser/User, this Limited Warranty is understood to be the complete and exclusive agreement between OptoLum and Purchaser, including without limitation any statements made by salespersons or other representatives of OptoLum. No employee or other representative of OptoLum or any other party is authorized to make any warranty in addition to the warranty contained in this document.

Items Explicitly NOT covered by this Warranty. OptoLum does not warrant: Defects caused by failure to provide a suitable installation environment (i.e., temperature above 104°F, humidity above 95%). Acts of God including but not limited to lightning surges, flooding, or earthquakes. Damage caused during shipment. Damage caused by any primary side (line voltage) power source problem including but not limited to unregulated power, short circuits, or lightning induced power surges. Damage caused by use of product for purposes other than those for which it was designed. Products incorporating white LED's (Light Emitting Diodes) are not covered for color temperature variations or changes, brightness reduction or diminished light output. Products installed by other than electricians, will not be covered. OPTOLUM DOES NOT COVER LABOR COST ASSOCIATED WITH REPLACEMENT OF PRODUCTS IN END APPLICATIONS. OPTOLUM CANNOT WARRANTY OR EXTEND ITS WARRANTY TO WORK PROVIDED BY OUTSIDE CONTRACTORS. OPTOLUM WILL HOWEVER WARRANTY LABOR IF THE INSTALLATION IS DONE BY OPTOLUM QUALIFIED PERSONNEL.

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